

DOCUMENT TO FILE A CLAIM AS AN INDIVIDUAL

This document must be completed and sent to wecity at the following e-mail address: reclamaciones@wecity.com

Your complaint will be dealt with within a maximum period of 1 month from the date of sending.

1. PERSONAL INFORMATION

Name

Last Name

ID number/or ID Pasport/ or ID NIE

Phone

E-mail

Postal code

Address

Location

City

Country

2. CLAIM

Date of the facts (dd/mm/yyyy)

Type of incident (technical incident, timeliness incident, other)

Specify clearly the subject of the claim. Please, if necessary, attach to the same e-mail the documentation supporting the facts mentioned.

In (City)

(date)